

DIAMOND TITLE COMPANY OF NORTHEAST OHIO INC., PRIVACY POLICY NOTICE

Dear Diamond Title Company Customer:

The Financial Services Modernization Act recently enacted by Congress has brought many changes to the financial services industry, which includes insurance companies and their agents. One of the changes is that we are now required to explain to our customers the ways in which we collect and use customer information.

DIAMOND TITLE COMPANY PRIVACY POLICY

What kinds of information do we collect?

Most of Diamond Title Company's business is title insurance, but there may be companies in our family that provide other real estate services to consumers. We collect information about you, (for instance, your name, address, telephone number), and information about your transaction, including the identity of the real property that you are buying or financing. We obtain a copies and originals of any deeds, notes, mortgages, or loan documents that are involved in the transaction. We may get this information from you or from the lender, attorney, or real estate broker that you have chosen.

How we use this information.

The company giving or specifically adopting this notice does not share your information with marketers outside its own family. There's no need to tell us to keep your information to ourselves because we share your information only to provide the service requested by you or your lender, or in other ways permitted by law. The privacy laws permit some sharing without your approval. We may share internally and with non affiliated third parties in order to carry out and service your transaction, to protect against fraud or unauthorized transactions, for institutional risk control, and to provide information to government and law enforcement agencies. Companies within a family may share certain information among themselves in order to identify and market their own products that they think may be useful to you. Credit information about you is shared only to facilitate your transaction or for some other purpose permitted by law.

How we protect your information.

We restrict access to nonpublic personal information about you to only those employees who need the information to provide products or services to you. We maintain physical, electronic, and procedural safeguards that comply with law to guard your nonpublic personal information. We reinforce the company's privacy policy with our employees.

Agents that may be covered by this policy.

Often your transaction goes through a title insurance agent. Agents that are part of the Diamond Title Company of Northeast Ohio Inc., family are covered by this policy. **AGENTS THAT ARE NOT PART OF THE DIAMOND TITLE COMPANY OF NORTHEAST OHIO INC., FAMILY MAY SPECIFICALLY, IN WRITING, ADOPT OUR POLICY STATEMENT.**